2057069582

2057069582A

Would you object to me audio taping your presentation for review by a staff member who could not attend on either date? Karen

Note for Ellis, Cathy

From: Ellis, Cathy

Date: Wed, Dec 14, 1994 9:08 PM

Subject: RE: Sr. Team

To: Adkins, Ray

Ray:

I'm not aware of this but will check.
Second, who said you couldn't have a "budget for implementing seamless and secure access to external world-wide services as required"?

Cathy

From: Adkins, Ray on Wed, Dec 14, 1994 5:51 PM
Subject: Sr. Team
To: Ellis, Cathy

A little birdie whispered in my ear today that Pete Abrahams has decided that you guys need to become more "technology aware" and toward that end, he has decided to set up a technology demonstration of internet services for the Sr. Team with Information Services.

While I applaud the educational intent, quite frankly I am equally dissapointed that ITD continues to be ignored for these types of opportunities. Yet, no one hesitates to demand from us when they need a rabbit pulled from a hat. Rather than beat a dead horse, I'll just point to all of the hoops we jumped through for Ashland and Scientific Affairs. And by the way, we're paying through the nose in I/S chargebacks for Ashland and our team is still providing considerable technical support and service for that facility.

And we continue to get slammed by members of the Sr. Team for trying to institute security policies and provide tools and services on a shoe string budget. Belive me, we would like nothing better to be able to have a yard sell for all of the junk we continue to support and to have the budget for implementing seamless and secure access to external world-wide services as required.

I'm not sure what the Sr. Team is hoping to accomplish with its visit to the I/S Toy Lab. I guess I have faith in the technical abilities and knowledge of the folks in this division, and am maybe just egotistical enough, to believe that ITD could have added value to the process. We do have folks here that understand science and the unique technology requirements required for supporting the business of R&D. You won't get that there in any shape or fashion.

I know that everyone has worked hard down here to improve service. And I know we've done it under less than optimal circumstances. Being left out of an opportunity like this sends a strong message, albeit a very dissapointing one.

And I also know that a prophet is without honor is his own country.

Now if the birdie is whistling the wrong song I apoligize for the tirade. But how would you feel if Bill Campbell said, "We need some research done on smoke chemistry, lets go ask the KGF R&D folks."?

2057069582B

Source: https://www.industrydocuments.ucsf.edu/docs/gtfk0000

R: REDACTED MATERIAL

If you don't tell us that we're not meeting your needs, we'll never be able to improve the service.

Thanks,

Ray

Note for Ellis, Cathy

From: Ellis, Cathy
Date: Tue, Dec 13, 1994 6:09 PM
Subject: Jan. 3 Meeting
To: Mulderig, John

John:

Please let me know as soon as possible the topic(s) of focus for this meeting. I would like to make sure I have the information required.
At present, all I know is that there will be a discussion of ETS chemistry.

Best Regards,

Cathy Ellis

REDACTED

REDACTED

REDACTED

REDACTED

REDACTED

REDACTED

REDACTED

2057069583

2057069583A

2057069583B

Source: https://www.industrydocuments.ucsf.edu/docs/gtfk0000